

ICD-10 Rescue Package

Did you feel prepared for ICD-10, only to realize after Oct. 1 that your electronic health record (EHR) and practice management (PM) system couldn't handle the transition? Prime Suite® — the EHR and PM solution from Greenway Health® — is 100 percent ICD-10 compliant and can be implemented in your practice in 30 days.* Problem solved.

Implementation timeline

Day 1	Initial contact call with implementation scheduler**
Day 3	Kick-off call with implementation team**
Day 5	Practice completes data transfer
Day 7	Office manager, front desk and billers start virtual training
Day 30	Practice management go-live
Day 40	Clinical virtual training begins
Day 60	Clinical go-live

Implementation training

The ICD-10 Rescue Package extends beyond system setup, offering unlimited Virtual Interactive Academy (VIA) training to ensure your staff is ready for go-live.

VIA's real-time, small-group educational sessions are conducted by a live Greenway Health expert on a set schedule. This expert will walk you through the process of ICD-10 coding and configuration in your system, showing how to successfully and efficiently implement ICD-10 using Prime Suite. Your project manager will also set up checkpoint calls to cultivate deep system knowledge after each VIA session.

Checkpoints will cover the following topics:

- Workflow review
- User setup review
- Scheduling setup review
- Financial setup review
- Code setup review
- Clinical setup
- Clinical staff review
- Provider review
- Billing review
- Full data-build check
- Pre go-live follow-up

Call 877-446-3821 to take advantage of Greenway Health's ICD-10 Rescue Package today.

*Only available for Prime Suite +S software deals. 30-day go-live applies to PM/financial data only. Full clinical data migration will be scheduled at 60 days. Additional fees may apply.

**Greenway Health Project Manager will assign all call times.