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# What's New in Intergrity v9.30

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Phillip Dodds, Senior Director,  
Product Management

# Agenda

Agenda &  
Introductions

Consumer  
Innovation

Ideas

Regulatory  
Readiness

Community

- Introductions
- Consumer Innovation
  - Greenway Link
  - Phreesia
  - Updox
- Your Ideas
  - OB Enhancements
  - Practice Analytics Date Functions
- Regulatory Readiness
  - Intergy ICD-10 Enhancements
  - Intergy Formulary Enhancements & Updates
  - Practice Analytics Meaningful Use CQMs
  - Practice Analytics PCMH Updates
  - Practice Analytics & Intergy FQHC UDS Reporting
- And More
  - Greenway Community
- Wrap Up



Rob White, Product Manager

# GREENWAY LINK

Agenda &  
Introductions

Consumer  
Innovation

Ideas

Regulatory  
Readiness

Community



Create a Link



Site Settings



Person Info



Interaction Center



Broadcasting



Dashboard

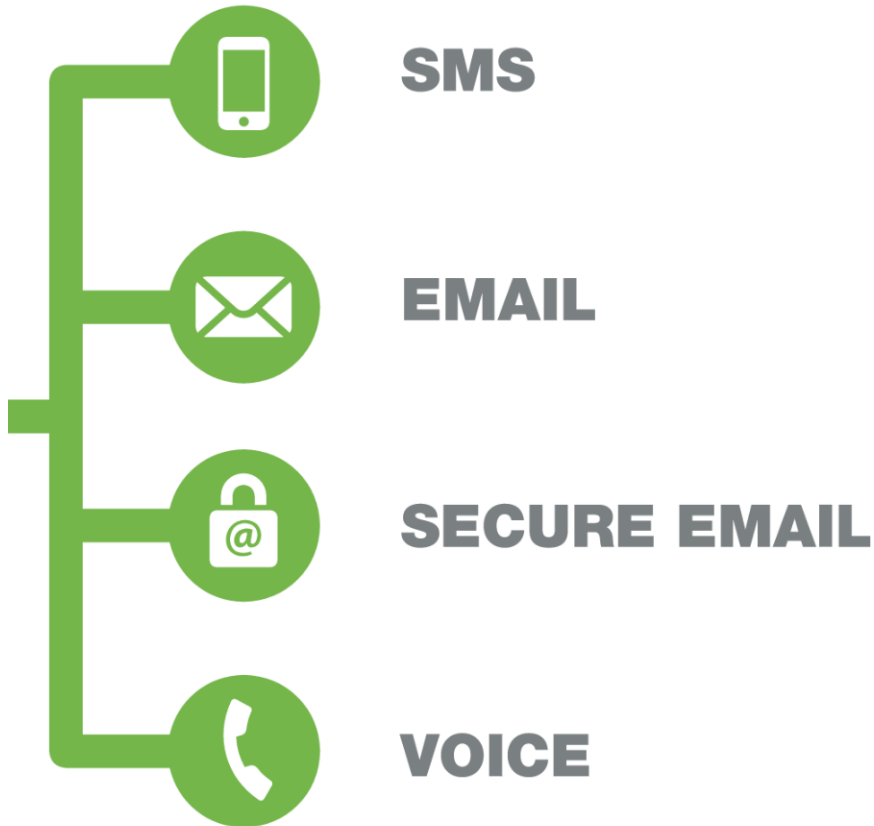


Schedule



# **PATIENT RELATIONSHIP MANAGEMENT**

# **AUTOMATED** **INTEGRATED**



## Triggered by Workflow

**APPOINTMENT**



**BIRTHDAY**

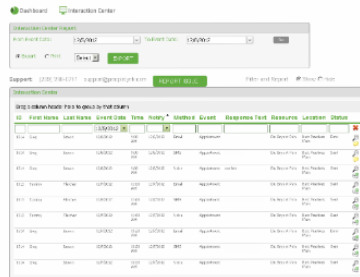


**APPOINTMENT BROADCAST**

**NO SHOW**



# Features



Interaction Center  
Real-Time Reporting  
Group/Sort/Filter  
Show Message  
Print/Export  
Manually Notified Indicator

Bidirectional Responses

Multilingual Messages

Real-Time Cancellation

Schedule Location-Based Time Zones

Unlimited Interactions per Lynk

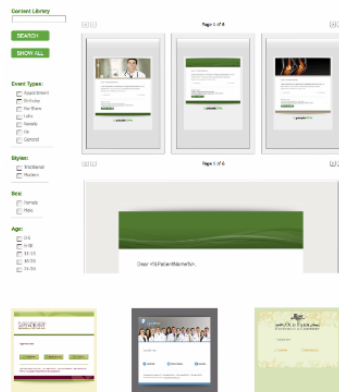
Customized Delivery Days by Location

Customized Delivery Times by Delivery Method

Customized Message Content (Patient Name, Resource/Location Alias)

User Interface Admin with Role-Based Security (Setup & Reporting)

Customized Email Templates



Interaction Center  
Real-Time Reporting  
Group/Sort/Filter  
Show Message  
Print/Export  
Manually Notified Indicator

## Interaction Center

Drag a column header here to group by that column

ID	First Name	Last Name	Event Date	Time	Notify	Method	Event	Lynk	Location	Resource	Response	Status
1522	Rob	White	6/26/2014	5:30 PM	6/27/2014	SMS	Appointment	Ortho	Best Practices Main	Dr. George Bones		Sent
1522	Rob	White	6/26/2014	5:30 PM	6/27/2014	Email	Appointment	Ortho	Best Practices Main	Dr. George Bones		Sent
1522	Rob	White	6/26/2014	5:30 PM	6/26/2014	SMS	Appointment	Ortho	Best Practices Main	Dr. George Bones	14/06/26 14:33:01Reschedule	Sent
1522	Rob	White	6/26/2014	5:30 PM	6/26/2014	Email	Appointment	Ortho	Best Practices Main	Dr. George Bones		Sent
1615	Ellis	Curlee	6/23/2014	3:00 PM	6/24/2014	SMS	Appointment	Ortho	Best Practices Main	Dr. George Bones		Error
1615	Ellis	Curlee	6/23/2014	3:00 PM	6/24/2014	Email	Appointment	Ortho	Best Practices Main	Dr. George Bones		Sent
1615	Ellis	Curlee	6/23/2014	3:00 PM	6/23/2014	SMS	Appointment	Ortho	Best Practices Main	Dr. George Bones		Error
1615	Ellis	Curlee	6/23/2014	3:00 PM	6/23/2014	Email	Appointment	Ortho	Best Practices Main	Dr. George Bones		Sent
1522	Rob	White	6/20/2014	9:15 AM	6/21/2014	Email	Appointment	Peds	Best Practices Main	Dr. Holly Little		Sent
1522	Rob	White	6/20/2014	9:15 AM	6/21/2014	SMS	Appointment	Peds	Best Practices Main	Dr. Holly Little		Sent
1522	Rob	White	6/20/2014	9:15 AM	6/20/2014	Email	Appointment	Peds	Best Practices Main	Dr. Holly Little		Sent
1522	Rob	White	6/20/2014	9:15 AM	6/20/2014	SMS	Appointment	Peds	Best Practices Main	Dr. Holly Little	14/06/20 14:41:18Confirm	Sent
1522	Rob	White	6/20/2014	11:45 AM	6/20/2014	SMS	Appointment	OBGYN	Best Practices Main	Dr. Mira Stork	14/06/20 14:34:00Reschedule 14/06/20 14:41:18Confirm	Sent
1522	Rob	White	6/17/2014	1:00 PM	6/18/2014	SMS	Appointment	Ortho	Best Practices Main	Dr. George Bones		Sent
1522	Rob	White	6/17/2014	1:00 PM	6/18/2014	Email	Appointment	Ortho	Best Practices Main	Dr. George Bones		Sent

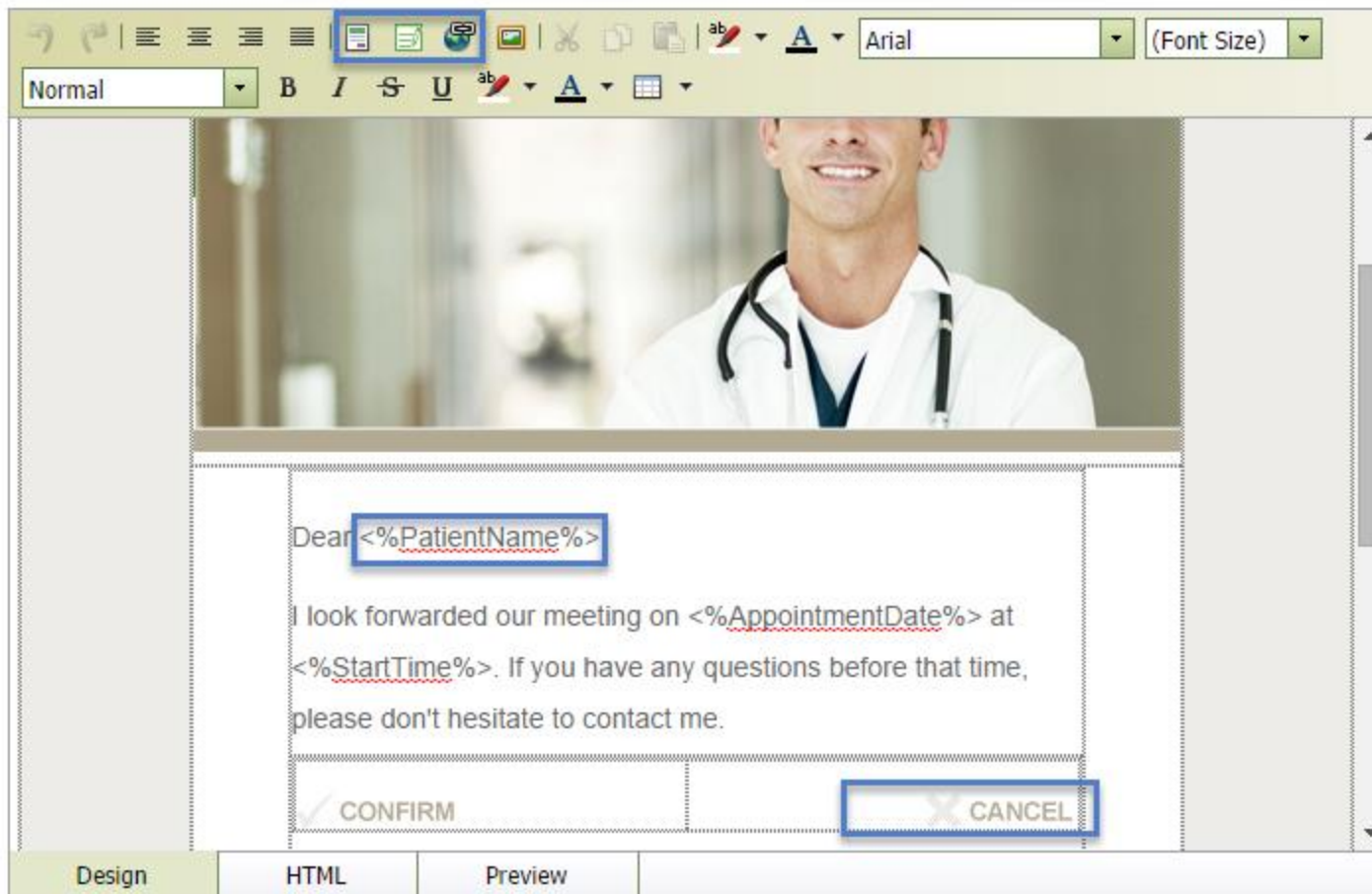
Page 1 of 41 (612 items) < [1] 2 3 4 5 6 7 ... 39 40 41 >

Customized Delivery Days by Location

Customized Delivery Times by Delivery Method

Customized Message Content (Patient Name, Resource/Location Alias)

## Customized Message Content



# Site Branded Content

## Content Library

SEARCH

SHOW ALL

### Event Types:

- ☐ Appointment
- ☐ Birthday
- ☐ No-Show
- ☐ Labs
- ☐ Recalls
- ☐ Rx
- ☐ General

### Styles:

- ☐ Traditional
- ☐ Modern

### Sex:

- ☐ Female
- ☐ Male

### Age:

- ☐ 0-5
- ☐ 6-10
- ☐ 11-15
- ☐ 16-20
- ☐ 21-30



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Page 1 of 6





Create a Link



Site Settings



Person Info



Interaction Center



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Dashboard



Schedule





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**PHREESIA**

Introductions

Consumer  
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Phreesia

Coming soon to Intergrity! (early 2016)

## Phreesia and Greenway: 5+ years of marketplace success

- 2014 Greenway Marketplace 'Partner of the Year'
- 250+ Greenway PrimeSUITE Customers
- 50 Million PrimeSUITE patient check-ins and growing

# Patient Intake Management is Best Practice



## What is Phreesia?

A single tool to manage the patient intake process

Front-office staff use this



Patients use these

## What can you gain?



Increased profitability



Enhanced operational efficiency and accountability



Improved patient satisfaction

# Phreesia is the Nation's Leading Patient Intake Management Solution



**Engages 2 million patients per month**



**Rated #1 by customers<sup>1</sup>**



**Saves > 1.5M paper forms per week**



**Increases cash flow by an average of 10%<sup>2</sup>**



**Saves front-office staff 3–5 minutes per patient**

Stop by Phreesia's booth #401 at **ENGAGE** to learn more

# We invite you to learn more about Phreesia

- Product is currently in beta phase with expected availability in early 2016
- Sign up for regular updates on Phreesia's Marketplace page:  
<http://www.greenwayhealth.com/marketplace/solutions/phreesia-patient-check-in/>
- Stop by Phreesia's booth #401 at ENGAGE



Josh Graves  
National Sales Representative

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614.798.8170, ext. 125

**UPDOX**

Introductions

Consumer  
Innovation

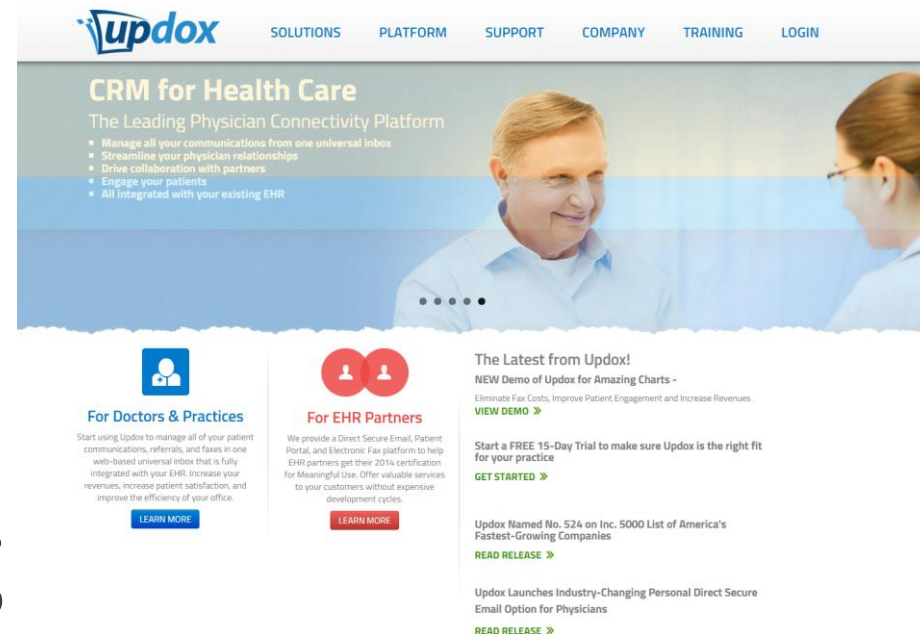
Ideas

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# Updox and Greenway

- Powerful partnership – Since 2012
- More than 2,500 Greenway providers
- Long-time partner with Greenway Prime Suite and now integrated with Greenway Intergy
- The Updox Customer Relationship Management (CRM) Platform offers Greenway a full suite of solutions to help practices lower costs, manage resources, save time and engage patients. Today, we'll focus on our Integrated Electronic Fax and Document Management Solution



# Lower Costs

- What do you pay for paper, toner, fax machines, scanners, additional phone lines? Cut those costs and Updox pays for itself!
- Automated fax sorting with unlimited fax numbers
- Electronically review faxes, route them for signature, send out as needed and copy to the patient chart
- How much time are you paying for staff to stand at a fax machine, walk files around for signature, track down replies and file in charts? Updox lets you do all those tasks electronically at the same time

*One of our Greenway practices cut their paper costs by 75% their first month with Updox*



# Save Time

- Updox Integrated Fax allows you to review faxes, route them for signature, send out as needed and copy to the patient chart
- No more standing at the scanner or fax machine – waiting for papers to go through
- Documents can be fully edited online, tagged for signature, faxed to a lab or pharmacy and sent to the patient chart – all at the same time
- Free up staff time so they can focus on higher-value tasks

*One of our Greenway customers cut their Medical Records labor costs by 90% when they stopped scanning and started Updoxing*

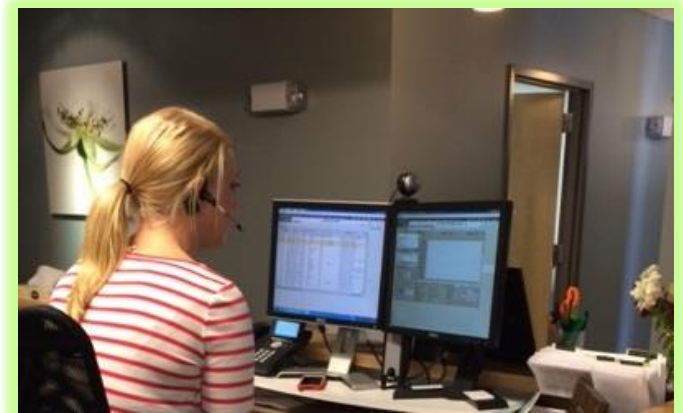




# Customer Success Story

Coastal Women's Healthcare loves these Updox benefits:

- Low-barrier product
- Significant cost savings
- Virtual fax without purchasing 10 fax lines and a fax server
- Replaced a fax machine in our lab
- Strong integration between Greenway and Updox
- Once staff saw how fast and efficient it was – they asked to use it in their areas
- Don't take our word for – read more about what our customers say about Updox:  
[www.updox.com/success-stories](http://www.updox.com/success-stories)



# Additional Updox Benefits

- 15-day FREE trial to make sure Updox is a perfect fit for your practice
- Free installation and training
- No hardware, no long-term contracts

Find out more!

- Request a Web Demo or Quote:
- <http://updox.com/intergy>
- 614.798-8170, ext. 1 or
- [info@updox.com](mailto:info@updox.com) or
- [Josh@updox.com](mailto:Josh@updox.com), 614.798.8170, ext. 125



# Headed to ENGAGE15?

- Stop by our booth and see Updox in action!
- Learn about our All-Star Lineup for Prime Suite and Intergy
- Talk to Updox, view demos, play games, win prizes and score our special show offer





Kerri Wing, Product Analyst

# YOUR IDEAS

Introductions

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# EHR-Usability-OB Module

- Show delivering provider in past pregnancy info
- OB ultrasound page- add gender and option to convert weight to lbs
- Default sort order for ultrasounds
- Past pregnancy information to pull forward into current pregnancy (such as demographics and risk factors)

# Show Delivering Provider in Past Pregnancy Info

The screenshot shows a web-based form titled "Update Delivery" for a patient named "Aaron, Alice B." with a birth date of "12/11/1940" and age "74y F". The form contains several input fields and dropdown menus. The "Delivering Prov:" field is highlighted with a red rectangular box. Below this field are sections for "Multiple Births", "Birth weight", "Sex", "Birth type", "APGAR(1m)", "APGAR(5m)", "APGAR(10m)", "Complications", and "Comments". At the bottom of the form are "Delete", "Save", and "Cancel" buttons.

- The ability to enter as free text or from a provider search.
- Added to the pregnancy summary list.
- The Provider field in the Delivery section of the OB Report has been relabeled to Delivering Provider.
- The Provider field in the Encounter Note Delivery Information cited data has been relabeled to Delivering Provider.

# Ultrasound Enhancements

**View Ultrasound** [?] [X]

**Abdul, Isabelle R.** [i] 01/06/1987 28y F

Facility: [ ]

Ultrasound Date: 06/10/15 [v] Ultrasound Type: ☐ Transvaginal ☐ Abdominal

Linked Image: [ ] [img]

1st Trimester **2nd/3rd Trimester** Anatomic Survey Perinatal Testing

Fetal Number: 1 [v]

Fetal Position: [ ] [v]  
Fetal Movement: [ ] [v]  
Fetal Cardiac Activity: [ ] [v]  
Fetal Cardiac Rate (bpm): [ ] [v]  
Fetal Gender: Male [v]  
Amniotic Fluid: [ ] [v]  
Placenta (position): [ ] [v]  
Previa: [ ] [v]  
Placental Grade: [ ] [v]  
Biparietal Diameter (cm): [ ] [v]  
Head Circum. (cm): [ ] [v]  
Abdominal Circum (cm): [ ] [v]  
Femur Length (cm): [ ] [v]  
Est. Fetal Weight (gm): 100 [v]  
0.22 Lbs

U/S Gest. Age: 12 [v] wks 2 [v] days Basis: ☐ BPD ☐ FL  
U/S Predicted EDD: 12/21/15 [v]

Note: [ ] [img] [v]

# Default Sort Order For Ultrasounds

\* Used For EDD

Date	Image	Type	Facility	U/S GA	U/S EDD	Placenta	Previa	Comment	User	Updated
06/01/15	<input type="checkbox"/>	TVS	EPS Radiology Centers	22w 5d	09/30/15			Previous previa resolved	DF	06/01/15
05/29/15	<input type="checkbox"/>		EPS Radiology Centers					8789787	DF	05/29/15
05/29/15	<input type="checkbox"/>		EPS Radiology Centers						DF	05/29/15
05/21/15	<input checked="" type="checkbox"/>		EPS Radiology Centers						DF	05/26/15
05/19/15	<input type="checkbox"/>		EPS Radiology Centers						DF	06/15/15
05/14/15	<input type="checkbox"/>	ABD/TVS	EPS Radiology Centers						DF	05/26/15
05/13/15	<input type="checkbox"/>	TVS	EPS Radiology Centers						DF	06/15/15
05/12/15	<input type="checkbox"/>		EPS Radiology Centers						DF	06/01/15



# Pull Forward Past Pregnancy Info (Demographics, Risk Factors)

- Problem: I need to pull forward information from past pregnancies, so that I don't have to re-enter information (demographics, risk factors, etc.)

The screenshot shows a medical software interface with the following sections:

- OB History** (selected tab):
  - New Pregnancy**: HCG (dropdown), ☐ urine ☐ serum, Level (dropdown), Notes (text area). Probable Conception (dropdown), ☐ Use for EDD. Baseline Weight (dropdown) lb (dropdown) oz. Transferred Care (checkbox), First Visit (dropdown).
  - Menstrual History**: LMP (dropdown) 05/05/15, ☐ nml ☐ abn, ☐ on BCP, PMP (dropdown), Notes (text area). Menarche (Age Onset) (dropdown) years. Menstrual Frequency: ☐ regular q (dropdown) days ☐ irregular, Duration (dropdown) days.
  - Family OB History**: Patient Birth Wt. (dropdown) lb (dropdown) oz, Prev. Preg. Highest Birth Wt. (dropdown) lb (dropdown) oz, Notes (text area). Father's Birth Wt. (dropdown) lb (dropdown) oz. ☐ Hx of Traumatic Births in close family members.
  - Pregnancy Summary**: Total (dropdown) 0, Full Term (dropdown) 0, Premature (dropdown) 0, Ab. Induced (dropdown) 0, Ab. Spont (dropdown) 0, Ectopic (dropdown) 0, Multi (dropdown) 0, Liv (dropdown) 0.

# Pull Forward Past Pregnancy Info (Demographics, Risk Factors)

- **On OB History Tab:**

- Menstrual history>Menarche age  
onset>Menstrual Frequency>Duration>Menstrual Notes
- Family OB History: Patient Birth weight, Previous Preg  
Highest Birth Rate, Father's Birth Weight, History  
of Traumatic Births in Close Family Members, and Notes
- Pregnancy Summary: Total , Full Term, Premature, AB  
induced, AB Spontaneous, Ectopic, Mufti, Live
- Past Pregnancy: All the information within.

# Pull Forward Past Pregnancy Info (Demographics, Risk Factors)

## OB History Tab:

### Menstrual History: (Fields not included)

- Last Menstrual Period date (LMP)
- Previous Menstrual Period date (PMP)
- On BCP

**Menstrual History**

LMP: 05/01/15   ☐ nml ☐ abn ☐ on BCP PMP:

Menarche (Age Onset): 12   years

Menstrual Frequency: ☒ regular q 6   days ☐ irregular Duration:   days

# Pull Forward Past Pregnancy Info (Demographics, Risk Factors)

## Family OB History:

- All values will come from the previous pregnancy

Family OB History					
Patient Birth Wt.:	5 ▾ lb	3 ▾ oz	Prev. Preg. Highest Birth Wt.:	▾ lb	▾ oz
Father's Birth Wt.:	6 ▾ lb	8 ▾ oz			
<input checked="" type="checkbox"/> Hx of Traumatic Births in close family members					

# Pull Forward Past Pregnancy Info (Demographics, Risk Factors)

## Medical History Tab:

- All values from the Medical History findings will come from the previous pregnancy

History	Pos/Neg	Date	Comments
Allergic Rhinitis	Neg		
Anemia/Hematologic	Neg		
Asthma/Pulmonary	Neg		
Autoimmune Disorder	Neg		
Abnormal Pap Smears	Pos		
Blood Transfusion	Neg		
Breast Disorder	Neg		
Depression	Neg		
Psychiatric Disorder	Neg		
Diabetes	Neg		
Heart Disease	Neg		
Hypertension	Pos		
Infertility	Neg		

History	Pos/Neg	Date	Comments
Liver Disease	Neg		
Neurologic Disorder	Neg		
Renal Disease	Neg		
(Rh) Sensitized	Neg		
Thyroid Disorder	Neg		
Trauma History	Neg		
Uterine Abnormalities	Neg		
Varicosities/DVT	Neg		
Anesthetic Complications	Neg		
Other Family History			
Other			
Other			
Other			

Substance	Yes/No	Amt/Day Preg	Amt/Day Preg	#Years Use	Comments
Tobacco [packs/day]	No				
Alcohol [drinks/day]	Yes	1.0	1.0	5	Just drinks on the weekends
Illicit recreational Drugs	No				

Surgery / Hospitalizations	Year	Comments

# Pull Forward Past Pregnancy Info (Demographics, Risk Factors)

## Genetic & Exposure Screening Tab:

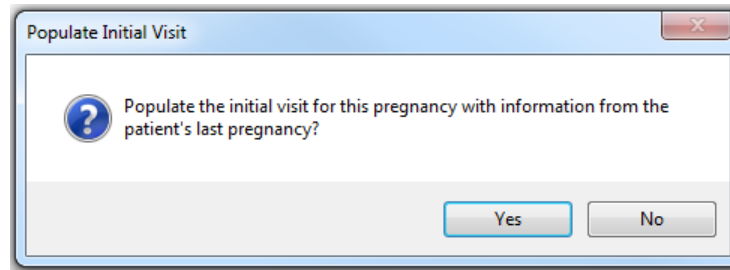
- All values from the Genetic & Exposure Screening findings will come from the previous pregnancy

OB History	Medical History	Genetic & Exposure Screening	Vitals	Initial Physical Exam
<b>Genetic Screening</b>				
Patient Age >= 35 Years as of Est Date of Delivery		Yes/No	Comments	
Neural Tube Defect (Spina Bifida, Anencephaly)				
Trisomy 21 (Down Syndrome)				
Congenital Heart Defect				
Cystic Fibrosis				
Tay-Sachs (Jewish, Cajun, French Canadian)				
Thalassemia (Italian, Greek, Mediterranean, Asian)				
Canavan Syndrome				
Hemophilia or Hematologic Disease				
Huntington's Chorea				
<b>Genetic Screening</b>				
Autism		Yes/No	Comments	
If Yes, Was Person Tested For Fragile X?				
Mental Retardation				
If Yes, Was Person Tested For Fragile X?				
Muscular Dystrophy				
Sickle Cell Disease or Trait (African)				
Other Inherited Genetic or Chromosomal Disorder				
Maternal Metabolic Disorder (Type 1 Diabetes, Pku)				
Recurrent Pregnancy Loss, or A Stillbirth				
Other Birth Defects				
Other Genetic Screening				
<b>Exposure/Infection History</b>				
Partner has Hx of HIV		Yes/No	Comments	
Patient or Partner has Hx of Genital Herpes				
Exposure to TB				
Rash or Viral Illness since LMP				
Hx of Sexually Transmitted Disease				
Possible Varicella Susceptibility (no prior history)				
Other Exposure or Hx of Infection				

# Pull Forward Past Pregnancy Info (Demographics, Risk Factors)

- Solution

The user will now be prompted when the Initial Visit tab is selected. It will ask if they want to populate the initial visit for the current pregnancy with information from the patient's last pregnancy.



# Reporting Enhancements-New Report Date Functions

Added 14 PA date refinement functions to aid the customer's ad-hoc reporting needs. \*

Date Function	Description	If today was... Tuesday March 17	If today was... Thursday March 19	If today was... Saturday March 21
<b>Next Week</b>	Next full week – Starting on Sunday	Sun 3/22 -> Sat 3/28	Sun 3/22 -> Sat 3/28	Sun 3/22 -> Sat 3/28
<b>Next Week - Monday</b>	Next full week – Starting on Monday	Mon 3/23 -> Fri 3/27	Mon 3/23 -> Fri 3/27	Mon 3/23 -> Fri 3/27
<b>Next Month</b>	Next Full month	4/1->4/30	4/1->4/30	4/1->4/30
<b>Next Weekday</b>	Next weekday (M-F)	Wed 3/18	Fri 3/20	Mon 3/23
<b>2 Days From Now</b>	Two days from now	Thu 3/19	Sat 3/21	Mon 3/23
<b>2 Weekdays From Now</b>	Two weekdays from now	Thu 3/19	Mon 3/23	Tues 3/24
<b>3 Days From Now</b>	Three days from now	Fri 3/20	Sun 3/22	Tues 3/24
<b>3 Weekdays From Now</b>	Three weekdays from now	Fri 3/20	Tues 3/24	Wed 3/25
<b>2 Days Ago</b>	Two days ago	Sun 3/15	Tues 3/17	Thurs 3/19
<b>2 Weekdays Ago</b>	Two weekdays ago	Fri 3/13	Tues 3/17	Thurs 3/19
<b>3 Days Ago</b>	Three days ago	Sat 3/14	Mon 3/16	Wed 3/18
<b>3 Weekdays Ago</b>	Three weekdays ago	Thur 3/12	Mon 3/16	Wed 3/18
<b>This Week</b>	This Week starting Sunday	Sun 3/15 -> Sat 3/21	Sun 3/15 -> Sat 3/21	Sun 3/15 -> Sat 3/21
<b>This Week - Monday</b>	This Week starting Monday	Mon 3/16 -> Sun 3/22	Mon 3/16 -> Sun 3/22	Mon 3/16 -> Sun 3/22

\*Assessable via PA-> Refine Window-> any date field -> dropdown-> Get Date Functions





Kerri Wing, Product Analyst

# REGULATORY READINESS ICD-10 UPDATES

Introductions

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# ICD-10 Search (Encounter Note)

- When using Encounter Note, you now have the ability to search Diseases, Syndromes, and Conditions findings by ICD-10 code or description from the Search tab in Note. This allows you to select an assessment based on the ICD-10 code and carry the mapping over into Orders/Charges.

# ICD-10 Search

IP ICD 10 Search All Findings

- History of Present Illness
- History
- Review of Systems
- Physical Examination
- Tests
- Diseases, Syndromes, and Conditions
- Therapy and Procedures

Select ICD-10

ICD-10 search: Description or Code. ICD-9 search: '9:Code', e.g. '9:250.00'

All Favorite

Description	ICD-10
(Idiopathic) normal pressure hydrocephalus	G91.2
(Induced) termination of pregnancy with other complications	O04.89
(Induced) termination of pregnancy with unspecified complications	O04.80
10 weeks gestation of pregnancy	Z3A.10
11 weeks gestation of pregnancy	Z3A.11
12 weeks gestation of pregnancy	Z3A.12
13 weeks gestation of pregnancy	Z3A.13
14 weeks gestation of pregnancy	Z3A.14
15 weeks gestation of pregnancy	Z3A.15
16 weeks gestation of pregnancy	Z3A.16
17 weeks gestation of pregnancy	Z3A.17
18 weeks gestation of pregnancy	Z3A.18
19 weeks gestation of pregnancy	Z3A.19
2-part displaced fracture of surgical neck of left humerus, initial encounter for open fracture	S42.222B
2-part displaced fracture of surgical neck of right humerus, initial encounter for open fracture	S42.221B
2-part displaced fracture of surgical neck of unspecified humerus, initial encounter for open fracture	S42.223B

# ICD and MEDCIN Descriptions in Assessments

- Based on how the assessment was searched for, either by Finding or by ICD description, will determine how the assessment description displays in the note.
- For instance, if the assessment was searched for using Findings, then the Finding description will display. Alternatively, if the assessment was searched for using ICD-10 search, the assessment will display in the ICD description

# Preferences

## Preference: **Show Assessments in Note as:**

Allows each provider to define which descriptions are used in the Assessment section of their Encounter Notes.

The screenshot shows the 'Preferences for Encounter Note' dialog box with the 'Section Controls' tab selected. The 'Show Assessments in Note as:' dropdown menu is open, showing four options: 'Finding description only' (selected), 'ICD description only', 'Finding followed by ICD description', and 'ICD description followed by Finding'. Other settings visible include:

- Context: Chart
- Format: Narrative
- Default List Size: Long
- Show Lists in Bullets: ☒
- Method to generate Encounter Note: Use default template
- Default Template for Generating Signed Note: Standard Patient Visit w HPI
- Show ICD in Outline: ☒
- Show Procedure in Outline: ☒
- Show Lists and IP in Search Form: ☒
- Default Page on Search Form: Search
- Prompt for Sign when Done w/ Note: ☐
- Approve Transcription when Signing: ☒

# Orders/Charges

- **Diagnoses to Display in Orders/Charges**
  - A new provider preference has been added to allow providers to determine whether only assessment diagnoses recorded in a note will show in Orders/Charges, and be linked to the encounter. In some instances, therapy or procedures recorded in the note may be linked to an ICD code. If this occurs, the additional diagnoses will display in Orders/Charges if the preference is not set to Y (Yes).

# Orders/Charges

- There are two preference options in Orders/Charges
  - **Finding description only** and **Finding followed by ICD description** – Finding description will be shown, with ICD description in the hover – Current Behavior
  - **ICD description only** and **ICD description followed by Finding** – ICD description will be shown, with finding description in the hover

# Orders/Charges (Multiple Medcin codes mapped to the same single ICD code)

**Orders/Charges Cart**

- 1) Z23 - Need For Vaccination Cholera (From Note)
- 2) Z23 - Need For Vaccination Cholera + Typhoid (From Note)
  - Calcium, Serum - Due: 08/25/15
- 3) Z23 - Need For Vaccination Diphtheria Toxoid (Active) (From Note)
  - Annual, Basic - Due: 08/18/15

**Orders/Charges Cart**

- 1) Z23 - Need For Vaccination Cholera (From Note)
  - Annual, Basic - Due: 08/18/15
  - Calcium, Serum - Due: 08/25/15
- 2) Z23 - Need For Vaccination Cholera + Typhoid (From Note)
- 3) Z23 - Need For Vaccination Diphtheria Toxoid (Active) (From Note)

**Orders/Charges Cart**

- 1) Z23 - Encounter for immunization (From Note)
  - Need For Vaccination Cholera
  - Need For Vaccination Cholera + Typhoid
  - Need For Vaccination Diphtheria Toxoid (Active)





Phillip Dodds

Senior Director, Product Management

# REGULATORY READINESS RX UPDATES

Introductions

Consumer  
Innovation

Ideas

Regulatory  
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# Regulatory Readiness - eRx

## \*\* Important Deadlines\*\*

Oct 1, 2015 – eRx requires v9.10 or higher

Oct 1, 2015 – PBM Med Hx requires v.9.20 or higher

March, 2016 – Formulary requires v9.30 or higher

# Formulary Screen Changes for Surescripts

The screenshot displays the Intergy EHR interface for Madison Medical Center P. A. The main window shows the patient's profile for Kara Whiteside, 10/11/1952, 62y F. The 'Formulary Alternatives' window is open, showing the selected drug, OxyCONTIN 40 MG Tablet ER 12 Hour Abuse-Deterrent, and a list of therapeutic alternatives. The alternatives include Morphine Sulfate ER 50 MG Capsule, extended-release 24 hour (Preferred Level 2, Generic, Rx), Morphine Sulfate ER 60 MG Capsule, extended-release 24 hour (Preferred Level 2, Generic, Rx), Morphine Sulfate ER 20 MG Capsule, extended-release 24 hour (Preferred Level 2, Generic, Rx), Morphine Sulfate ER 30 MG Capsule, extended-release 24 hour (Preferred Level 2, Generic, Rx), Morphine Sulfate ER 100 MG Capsule, extended-release 24 hour (Preferred Level 2, Generic, Rx), Fentanyl Citrate 600 MCG Lozenge on a Handle (Preferred Level 2, Generic, Rx), Fentanyl Citrate 800 MCG Lozenge on a Handle (Preferred Level 2, Generic, Rx), Fentanyl Citrate 200 MCG Lozenge on a Handle (Preferred Level 2, Generic, Rx), and Fentanyl Citrate 400 MCG Lozenge on a Handle (Preferred Level 2, Generic, Rx). The window also displays copay information and coverage instructions.

**Formulary Alternatives**

Whiteside, Kara 10/11/1952 62y F

Plan PLANABX PLANX PLANAA

Selected Drug

OxyCONTIN 40 MG Tablet ER 12 Hour Abuse-Deterrent  
On Formulary, Brand, Rx  
20%

Copay Information

**Summary Level:**

Mail-order pharmacy (Any drug): \$10 + 50%. Min \$10. Max \$30. Stated CoPay terms are for 90 day(s) supply.

Retail pharmacy (Any drug): 20%. Min \$20. Max \$100. Stated CoPay terms are for 30 day(s) supply.

**Coverage Information**

ENSURE THE RX DIRECTS THAT THIS MEDICATION IS NOT TAKEN WITH GRAPEFRUIT JUICE

THIS IS A CONTROLLED SUBSTANCE. PLEASE PRESCRIBE RESPONSIBLY.

Use Selected

**Therapeutic Alternatives**

Morphine Sulfate ER 50 MG Capsule, extended-release 24 hour  
Preferred Level 2, Generic, Rx

Morphine Sulfate ER 60 MG Capsule, extended-release 24 hour  
Preferred Level 2, Generic, Rx

Morphine Sulfate ER 20 MG Capsule, extended-release 24 hour  
Preferred Level 2, Generic, Rx

Morphine Sulfate ER 30 MG Capsule, extended-release 24 hour  
Preferred Level 2, Generic, Rx

Morphine Sulfate ER 100 MG Capsule, extended-release 24 hour  
Preferred Level 2, Generic, Rx

Fentanyl Citrate 600 MCG Lozenge on a Handle  
Preferred Level 2, Generic, Rx

Fentanyl Citrate 800 MCG Lozenge on a Handle  
Preferred Level 2, Generic, Rx

Fentanyl Citrate 200 MCG Lozenge on a Handle  
Preferred Level 2, Generic, Rx

Fentanyl Citrate 400 MCG Lozenge on a Handle



Zachary Blunt, Product Analyst

# REGULATORY READINESS PRACTICE ANALYTICS CQM

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# Regulatory Readiness

- 64 Measures Updated to July 2014 Specs
  - 17 No Changes – Version update in help
  - 29 required only datalist changes
  - 15 required logic and datalist changes
  - 3 required logic changes only
    - 7 Exclusion changes (diabetes gestational)
    - 4 Denominator changes (2 visits to 1 visit)
    - 4 Numerator Changes
    - 2 Numerator and Exclusion changes
    - 1 denominator and numerator change

# Exclude Providers in MU and CQM Dashboard

- System Configuration
  - Added new parameter 'Excluded Providers' to Operational and Clinical Load Settings
  - Free form text parameter, Allows entry of multiple values, No validation against database
  - Expected entry is provider staff codes

The screenshot shows the 'Practice Analytics System Configuration' window. On the left is a tree view with the following structure:

- General
- Data Warehouse
- Dashboards
  - Load Settings
    - Operational (highlighted)
    - Clinical
    - Patient Care
    - PQRS 2013
    - UDS
    - Diabetes Mellitus
    - Preventive Care
    - Patient Registry
    - PCMH Measures
    - Appointments

The main area is divided into two panes. The left pane, titled 'Parameters', contains a list with three items: 'Dashboard Cutoff', 'Excluded Stages', and 'Excluded Providers' (which is selected and highlighted in blue). The right pane, titled 'Providers to Exclude from Dashboard Load', features a text input field at the top, an 'Add' button to its right, and a list box below containing the text 'DR1' and 'DR2'. To the right of the list box are three buttons: 'Remove', 'Load Defaults', and 'Save'.

# Exclude Providers in MU and CQM Dashboard

- Dashboards (Before)

Criteria ☒ Summary Measure Details Scorecard Help SupportMode

Current Selections

Fields	Values
Measure	CQM-2 Clinical <input checked="" type="radio"/> Depression and Follow-Up Plan

Clear Selections

Reporting Period ?

End Date	06/16/2015
Duration	Default

Practice Name ? ? ? ? ?

Alachua Community Health Center (YACH)	<input type="checkbox"/>
Joshua Health & Wellness Center (TJHW)	<input type="checkbox"/>
Madison Medical Center P. A. (MMC)	<input checked="" type="checkbox"/>

Measure Provider ? ? ? ? ?

Alan, Nicole MD (NA)	<input type="checkbox"/>
Doolittle, Jimmy John (JJD)	<input type="checkbox"/>
Ford, David E MD (DF)	<input checked="" type="checkbox"/>

Measure Specialty ? ? ? ? ?

-Empty-	<input type="checkbox"/>
Cardiovascular Disease	<input type="checkbox"/>
General Practice	<input checked="" type="checkbox"/>

Service Center ? ? ? ? ?

(-Empty-)	<input type="checkbox"/>
Alachua CHC - Outpatient Center (YAC2)	<input type="checkbox"/>
Alachua Community Health Center (YACH)	<input checked="" type="checkbox"/>

Scorecard Measures

CQM-2 Clinical Depression and Follow-Up Plan (PH)	CQM-126 Asthma: Use of Appropriate Medications (CE)
CQM-22 High Blood Pressure Screening and Follow-Up (PH)	CQM-127 Pneumonia Vaccination Status for Older Adults (CE)
CQM-50 Closing the Referral Loop: Receipt of Report (CC)	CQM-128 Antidepressant Medication Management (CE)
CQM-52 HIV/AIDS: PCP Prophylaxis (CE)	CQM-129 Prostate Cancer: Bone Scans (ER)
CQM-56 FSA for Hip Replacement (PE)	CQM-130 Colorectal Cancer Screening (CE)
CQM-61 Preventive Care: Fasting LDL-C Test Performed (CE)	CQM-131 Diabetes: Eye Exam (CE)
CQM-62 HIV/AIDS: Medical Visit (CE)	CQM-132 Cataracts: Complications from Surgery (PS)
CQM-64 Preventive Care: Risk-Stratified Fasting LDL-C (CE)	CQM-133 Cataracts: 20/40 Vision Following Surgery (CE)
CQM-65 Hypertension: Improvement in Blood Pressure (CE)	CQM-134 Diabetes: Urine Screening (CE)
CQM-66 FSA for Knee Replacement (PE)	CQM-135 Heart Failure: ACE/ARB for LVSD (CE)
CQM-68 Documentation of Current Medications (PS)	CQM-136 ADHD: Follow-Up Care for Children (CE)
CQM-69 BMI Screening and Follow-Up (PH)	CQM-137 Alcohol and Drug Dependence Treatment (CE)
CQM-74 Primary Caries Prevention Intervention (CE)	CQM-138 Tobacco Use Screening and Cessation (PH)
CQM-75 Children Who Have Dental Decay or Cavities (CE)	CQM-139 Falls: Screening for Future Fall Risk (PS)
CQM-77 HIV/AIDS: RNA Control for HIV Patients (CE)	CQM-140 Breast Cancer: Hormonal Therapy (CE)
CQM-82 Maternal Depression Screening (PH)	CQM-141 Colon Cancer: Chemotherapy for Stage III (CE)
CQM-90 FSA for Complex Chronic Conditions (PE)	CQM-142 Diabetic Retinopathy: Managing Diabetes Care (CE)
CQM-117 Childhood Immunization Status (PH)	CQM-143 POAG: Optic Nerve Evaluation (CE)
CQM-122 Diabetes: HbA1c Poor Control (CE)	CQM-144 Heart Failure: Beta-Blocker Therapy for LVSD (CE)
CQM-123 Diabetes: Foot Exam (CE)	CQM-145 CAD: Beta-Blocker Therapy for Prior MI or LVSD (CE)
CQM-124 Cervical Cancer Screening (PH)	CQM-146 Testing for Children with Pharyngitis (ER)
CQM-125 Breast Cancer Screening (CE)	CQM-147 Influenza Immunization (PH)

Provider Scorecard

Prepare Scorecard

Save Audit Scorecard

Audit Scorecard History

Prepare Scorecard Submission

# Exclude Providers in MU and CQM Dashboard

- Dashboards (After)

Criteria ☒ Summary Measure Details Scorecard Help SupportMode

Current Selections

Fields	Values
Measure	CQM-2 Clinical Depression and Follow-Up Plan

Clear Selections

Reporting Period

End Date 06/16/2015

Duration Default

Practice Name

Madison Medical Center P. A. (MMC)

Sage Specialty Clinic (SSC)

Measure Provider

Alan, Nicole MD (NA)

Measure Specialty

Cardiovascular Disease

Internal Medicine

Service Center

(-Empty-)

Alachua Community Health Center (YACH)

NW Office - Madison Medical Center P. A. (N...

Provider Scorecard

Scorecard Measures

CQM-2 Clinical Depression and Follow-Up Plan (PH)  
CQM-22 High Blood Pressure Screening and Follow-Up (PH)  
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CQM-65 Hypertension: Improvement in Blood Pressure (CE)  
CQM-66 FSA for Knee Replacement (PE)  
CQM-68 Documentation of Current Medications (PS)  
CQM-69 BMI Screening and Follow-Up (PH)  
CQM-74 Primary Caries Prevention Intervention (CE)  
CQM-75 Children Who Have Dental Decay or Cavities (CE)  
CQM-77 HIV/AIDS: RNA Control for HIV Patients (CE)  
CQM-82 Maternal Depression Screening (PH)  
CQM-90 FSA for Complex Chronic Conditions (PE)  
CQM-117 Childhood Immunization Status (PH)  
CQM-122 Diabetes: HbA1c Poor Control (CE)  
CQM-123 Diabetes: Foot Exam (CE)  
CQM-124 Cervical Cancer Screening (PH)  
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CQM-126 Asthma: Use of Appropriate Medications (CE)  
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CQM-141 Colon Cancer: Chemotherapy for Stage III (CE)  
CQM-142 Diabetic Retinopathy: Managing Diabetes Care (CE)  
CQM-143 POAG: Optic Nerve Evaluation (CE)  
CQM-144 Heart Failure: Beta-Blocker Therapy for LVSD (CE)  
CQM-145 CAD: Beta-Blocker Therapy for Prior MI or LVSD (CE)  
CQM-146 Testing for Children with Pharyngitis (ER)  
CQM-147 Influenza Immunization (PH)

Prepare Scorecard

Save Audit Scorecard

Audit Scorecard History

Prepare Scorecard Submission





Zachary Blunt, Product Analyst

# REGULATORY READINESS PRACTICE ANALYTICS PCMH

Introductions

Consumer  
Innovation

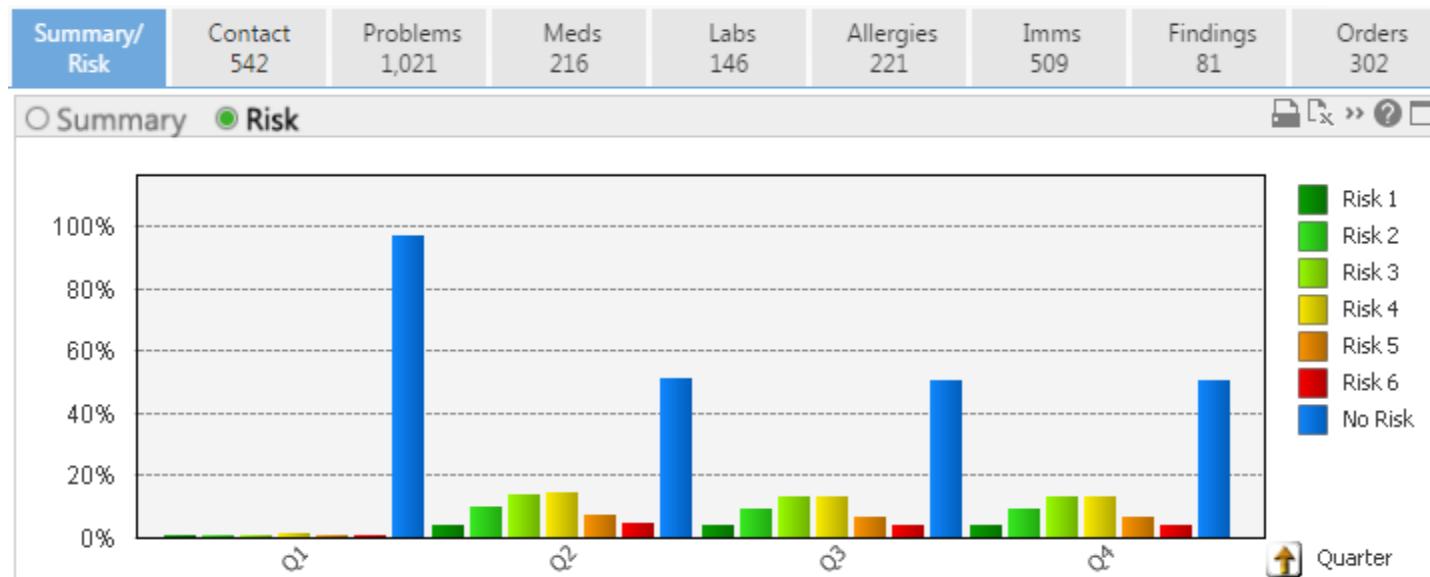
Ideas

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# Historical Risk Level Reporting

- Historical Risk Level chart works off of a new Intergy field, tracking patient's risk level over time.
- Patients may be counted in multiple risk levels in the same period of time.
- Patient count shows in the Fast Change table chart.
- Users can quickly see which what percent of their patients are associated with a risk level, and which level has the most patients.



# Historical Risk Level Reporting

- Risk Level in Intergrity PM and EHR

The screenshot displays the Intergrity EHR interface for patient Brian C. Abner. The patient's information includes DOB: 08/06/1968, SSN: 100-00-0307, and Account: 1. The patient is associated with the NCQA-PPC - 3 program, which is highlighted in a red box. The patient's risk level is shown as 3, also highlighted in a red box. The patient's medical history includes conditions such as ASTHMA W STATUS ASTHMA, Atrial Fibrillation, and Cardiomyopathy Right Ventricular. The patient's allergies include Eggs and Fluzone. The patient's recent notes include PROTHROMBIN TIME w/INR [5150].

The patient's information is displayed in the top section, including the patient's name, DOB, SSN, and account number. The patient is associated with the NCQA-PPC - 3 program, which is highlighted in a red box. The patient's risk level is shown as 3, also highlighted in a red box. The patient's medical history includes conditions such as ASTHMA W STATUS ASTHMA, Atrial Fibrillation, and Cardiomyopathy Right Ventricular. The patient's allergies include Eggs and Fluzone. The patient's recent notes include PROTHROMBIN TIME w/INR [5150].

The patient's information is displayed in the top section, including the patient's name, DOB, SSN, and account number. The patient is associated with the NCQA-PPC - 3 program, which is highlighted in a red box. The patient's risk level is shown as 3, also highlighted in a red box. The patient's medical history includes conditions such as ASTHMA W STATUS ASTHMA, Atrial Fibrillation, and Cardiomyopathy Right Ventricular. The patient's allergies include Eggs and Fluzone. The patient's recent notes include PROTHROMBIN TIME w/INR [5150].

# Historical Risk Level Reporting

- New Node “Patient Risk Level” added to Selection

The screenshot shows the 'Practice Analytics - [Selection]' window. On the left, a folder tree under 'Patient Info' has 'Patient Risk Level' selected. The main pane, titled 'Select Fields: Patient Risk Level', displays a table of fields. The 'Selected Fields: (9)' pane on the right lists the chosen fields. The status bar at the bottom indicates 'Warehouse Updated 06/01/2015', 'Admin User: system', and the date/time '6/2/2015 1:30 PM'.

Field Name	Expanded Field Name	Folder	Field Type
Patient Risk Level Current	Patient Current Risk Level	Patient Risk Level	Numeric
Patient Risk Level Date	Patient Current Risk Level Effective Date	Patient Risk Level	Date
Risk Level 1st Prior	Patient 1st Prior Risk Level	Patient Risk Level	Numeric
Risk Level 1st Prior Date	Patient 1st Prior Risk Level Effective Date	Patient Risk Level	Date
Risk Level 2nd Prior	Patient 2nd Prior Risk Level	Patient Risk Level	Numeric
Risk Level 2nd Prior Date	Patient 2nd Prior Risk Level Effective Date	Patient Risk Level	Date
Risk Level 3rd Prior	Patient 3rd Prior Risk Level	Patient Risk Level	Numeric
Risk Level 3rd Prior Date	Patient 3rd Prior Risk Level Effective Date	Patient Risk Level	Date

Selected Fields: (9)

- Pat Name sort
- Patient Risk Level Current
- Patient Risk Level Date
- Risk Level 1st Prior
- Risk Level 1st Prior Date
- Risk Level 2nd Prior
- Risk Level 2nd Prior Date
- Risk Level 3rd Prior
- Risk Level 3rd Prior Date

# Historical Risk Level Reporting

- New Node “Patient Risk Level” data returned

Practice Analytics - [Worksheet] [MODIFY]

File Functions Help

Main Save

**Summary Information**

Selected Item Calculation Patient Risk Level Current Count %

Global Query	262	100.00 %
Patient Risk Level Current =1	18	6.87 %
Patient Risk Level Current =2	49	18.70 %
Patient Risk Level Current =3	70	26.72 %
Patient Risk Level Current =4	69	26.34 %
Patient Risk Level Current =5	35	13.36 %
Patient Risk Level Current =6	21	8.02 %

Main Report


**Detail Information**

Pat Name sort	Patient Risk Level Current	Patient Risk Level Date	Risk Level 1st Prior	Risk Level 1st Prior Date	Risk Level 2nd Prior	Risk Level 2nd Prior Date	Risk Level 3rd Prior	Risk Level 3rd Prior Date
Abner, Brian C	3	4/27/2015	4	4/24/2015	2	4/23/2015		
Abner, Darlene E	2	4/27/2015	3	4/24/2015	4	4/23/2015		
Aaron, Alice B	6	4/27/2015	2	4/24/2015		4/23/2015	4	4/14/2015
Elter, Misha C	3	4/28/2015						
Elter, Michelle M	3	5/6/2015	4	4/28/2015				
Edwards, Andrea L	6	4/28/2015						
Edwards, Portia D	3	4/28/2015						

# Historical Risk Level Reporting

- New Node “Patient Risk Level” included in 42 Infolders

Ailment Info	Imaging	PHI Authorizations
Appointment Hospital Rnds	Intergy P4P Reporting	PHI Consents
Appointment Info	Lab Requisitions	PHI Disclosures
Appointment Recalls	Lab Results	Prescription Requests
Appointment Wait List	OB Outcomes	Prescriptions
Cardio Test Results	Patient Allergies	Referral Info
Charge Detail	Patient Encounter Events	Referral Results
Charge Summary	Patient Encounters	Referral Treatment Plan
Claim Denials	Patient Immunizations	RIS Imaging
Claim Info	Patient Info	RIS Studies
Claims Analysis	Patient Orders	RIS Study Procedures
Clinical Encounters	Patient Problems	RIS Transcription
Clinical Findings	Patient Vitals	Tasks
Clinical Findings Plus	Pending Charges	Transcription Mgmt System



Zachary Blunt, Product Analyst  
Shannon Feighny, Sr. Product Analyst

# REGULATORY READINESS UDS FEATURE OVERVIEW

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# UDS Updates for 2015 Practice Analytics

- 12 total Measures
- New UDS qualifying visit logic
- New medical vs non-medical visit logic
- Annual government-mandated changes
  - Proposed 2015 changes
    - New Measure UDS-6B22 Dental Sealants



# UDS Updates for 2015-Qualifying Visits

- **UDS Qualifying Visits**

- Used to look at the generic qualifying visit flag in Interigy.
- Differences between MU and UDS qualifying visits.
- Separate flag now exists in Interigy for each program.

The screenshot shows the 'Procedure Code Maintenance' window. The title bar includes 'Reports', 'Help', and 'Close'. The left sidebar has a tree view with 'Details' selected, and buttons for 'New...', 'Edit', 'Deactivate', 'Delete', 'Save', and 'Cancel'. The main area displays details for Procedure Code 99212, 'Office Visit-Estab Pt Level 2'. A red box highlights the 'Qualifying Visit' section, which contains two checked checkboxes: 'MU' and 'UDS'. Other fields include Description, Class (E/M), Keywords, Post Method (S), Post Factor (0), TOS Code (01), Medical Care, Cert Number, GL Sub Acct, Dept Code, UB Code, EMC Billable (Y), Collapse Mode (N), Extended Page, Visit Type, Sex (B), Prefer Visit Copay (N), UB Sort Priority, Requires Justification (N), and Billing Class.

# UDS Updates for 2015 – Intergy PM

- UDS Documentation Update
- Qualifying Visit Flag
- New dual beneficiaries (Table 4 Line 9a)
- Updated financial reporting (Table 9d)



Christina Slade, VP of Product Management

# GREENWAY COMMUNITY

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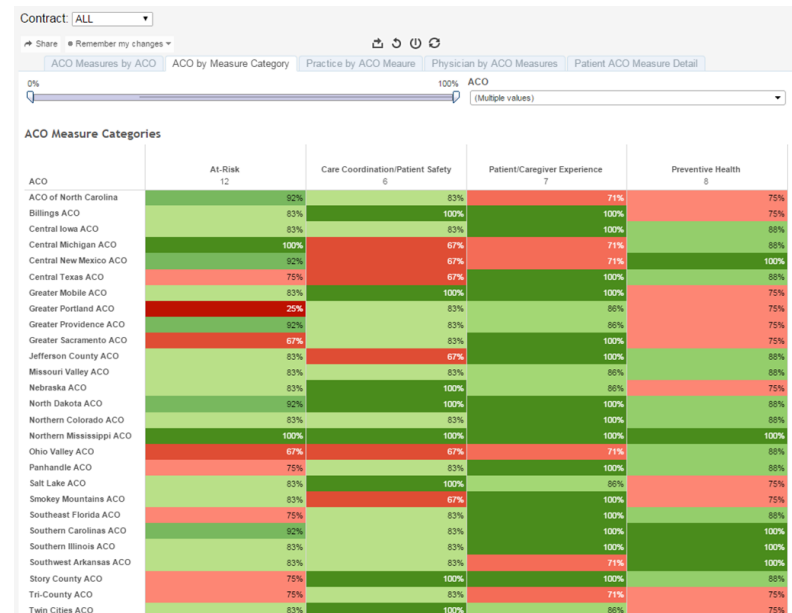
Community

# Greenway Community

*Greenway Community illuminates the data you need to participate in value-based programs.*

## Greenway Community

- Greenway Community Analytics
- Greenway Community Manager
- Greenway Exchange



# Initial Integration

## Capabilities enabled:

- Reporting and risk stratification based on clinical data
- Care managers able to view open care gaps, upcoming appointments, and demographics for follow-up as a hosted page within EHR
- Providers are able to view performance as a hosted page from within EHR

Data	Intergy
Demographics	✓
Clinical Data	✓
Scheduling	✓
Single Sign On	✓
Hosted Web Frame	✓
Initial Load	✓

# Wrap Up

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  - Greenway Link
- Your Ideas
  - OB Enhancements
  - Practice Analytics Date Functions
- Regulatory Readiness
  - Intergrity ICD-10 Enhancements
  - Intergrity Formulary Enhancements & Updates
  - Practice Analytics Meaningful Use CQMs
  - Practice Analytics PCMH Updates
  - Practice Analytics & Intergrity FQHC UDS Reporting
- And More
  - Greenway Community

# Questions?

